# AI & Machine Learning Workshop

With focus on Microsoft Azure OpenAI - Half day workshop



The world is how we shape it

## AI & ML Workshop

## Sopra Steria AI & ML half day workshop

Explore the fascinating world of AI and ML - We dedicate half a day together to identify profitable business opportunities within Artificial Intelligence (AI) and Machine Learning (ML) for your organization.

Sopra Sterias AI and ML half day workshop is designed to help businesses understand and inspire around the basics of these technologies and how they can be applied to their specific industry.

We provide our AI and ML experts, and you provide stakeholders from your side, such as leaders, area managers, domain experts, and someone from the IT side. Together, we identify your organization's opportunities and pain points and match them with the possibilities around AI and ML, creating a plan for practical implementation. As a bonus, the working group gains knowledge and experience in the subject.

The workshop begins with a creative moment where we think freely about business problems and opportunities. We then assist you with the steps from ideation to a potential AI Business Case, where the work of identifying the most profitable opportunities is done methodically.

### **Deliverables:**

- An overview of AI and ML, including what they are, how they work, and why they matter to businesses.
- Ideation to a potential AI Business Case, AI and ML ethics
- Identifying the most profitable opportunities.
- Rough Plan go through different best practice thoughts and strategies to get the most out of AI/ML.
- End the workshop with a rough plan for one or a couple of the business opportunities.

Contact us today to learn more about our AI & ML Workshop offer and start your journey towards digital transformation!

### **Contact us**

Sopra Steria Sweden: +46 (0) 8 587 650 00 info.se@soprasteria.com

www.soprasteria.se

ample	Setup	Measures	Solution Management	Results
Current Implementation:	Sales gets feedback from our existing customers	Cuclioner cervice and raise trying to find out what challenges the contenters by schedule as the contenters has schedule as the contents reset infriction to the schedule of the schedule of better understand the schedule of better	Manual reporting of complains. Customer Service works together with customers to solve issues and weak points.	Customer stays as customer of the actual services etc
Future Al Implementation	Collect historical data from products and churns Involve experts from sales and customer service+ Al & ML experts	Analyze Instantial data to by to isdentify key factors for outlinear locate Develop a predictive model to calculate the model which will give information of chains etc.	Every customer will be rick graduated for individual churns The rick assumption will be shown in Bi and CIM systems for sales and customer support.	Customer service can address customers in a mo proactive way

Our delivery usecase model from the workshop



Microsoft Solutions Partner Business Applications Specialist

Specialist Analytics Kubernetes on Azur Infis Infra and Database I Migrate Enterprise J Its Migrate Terreprise J sopra 🕿 steria